

NIC CAMPUS RESOURCES	
SUPPORTS FOR EMPLOYEES ASSISTING STUDENTS	
<b>Early Assist</b>	Online referral system: <a href="#">Click here for information on Early Assist</a> Students can also self refer by emailing: <a href="mailto:earlyassist@nic.bc.ca">earlyassist@nic.bc.ca</a>
<b>Library Support</b> Please visit <a href="https://library.nic.bc.ca/home">https://library.nic.bc.ca/home</a> to pre-book your library time or academic support appointments as well as your campuses hours.	<p><b>Class Reserves:</b> The LLC accepts copies/excerpts of textbooks, media and articles to put on reserve for students.</p> <p><b>Library Instruction:</b> Assignment-based introduction to library resources, developing effective searches on research topics, accessing the library's resources off-campus, citation construction, etc.</p> <p><b>Class Research Guides:</b> Library staff work with instructors to create online research guides that feature relevant resources to support the course research component.</p> <p><b>Embedded Librarians:</b> A designated librarian will provide customized research assistance, through Blackboard LEARN, to support students in course assignments.</p>
<b>Supporting Students: Crisis Situations</b>	Portal: <a href="#">Helping Students in Crisis - Red Folder</a>
<b>Supporting Student at NIC</b> (Reference Guide for Faculty and Staff)	Portal: <a href="#">Supporting Students at NIC</a> Order a hard copy: <a href="mailto:cindy.greenhill@nic.bc.ca">cindy.greenhill@nic.bc.ca</a>
<b>Student Case Management Team (SCMT)</b> <i>SCMT is chaired by the Director, Student Affairs.</i>	Student behaviours that are particularly worrisome, or complex may be brought to the Student Case Management Team. <b>Email:</b> <a href="mailto:SCMT@nic.bc.ca">SCMT@nic.bc.ca</a>
<b>Risk Assessment Prevention Team (RAPT)</b> <i>RAPT is chaired by the Director, Student Affairs.</i>	Threatening or worrisome behaviours that have the potential to result in harm to the NIC community should be reported to the Risk Assessment Prevention Team. <b>Email:</b> <a href="mailto:RAPT@nic.bc.ca">RAPT@nic.bc.ca</a> <b>If threatening behaviour is taking place, contact Security and/or RCMP.</b>

<b>Centre for Teaching and Learning Innovation (CTLI)</b>	For the latest on teaching and learning visit: Teach Anywhere <a href="https://teachanywhere.opened.ca/">https://teachanywhere.opened.ca/</a> and Learn Anywhere <a href="https://learnanywhere.opened.ca/">https://learnanywhere.opened.ca/</a>
<b>Global Learning Facilitator</b> <i>A member of the Centre for Teaching and Learning Innovation.</i>	Available to assist faculty in creating learning environments that support diverse learners, with a specific expertise in supporting students from diverse cultural backgrounds. <b>Email:</b> <a href="mailto:margaret.hearnden@nic.bc.ca">margaret.hearnden@nic.bc.ca</a> <b>Call:</b> 250-334-5000 ext. 4114
<b>Academic Integrity Committee</b> <i>The Chair of the Academic Integrity Committee is available to provide education and guidance to the college community regarding academic integrity matters.</i>	<b>Email:</b> <a href="mailto:academicintegritychair@nic.bc.ca">academicintegritychair@nic.bc.ca</a> Additional Resources: Academic Integrity Resources.
<b>Employee Family Assistance Program (EFAP)</b> <i>Homewood Health offers counselling, coaching and support services that are available in person, by phone or online.</i>	Services are available 24 hours day/7 days a week. <i>There is no cost to you.</i> <b>Call:</b> 1-800-663-1142 or visit: <a href="http://www.homewoodhealth.com/individuals/services/efap">www.homewoodhealth.com/individuals/services/efap</a>
<b>Facilities</b> Contact via email/HD ticket.	Requests for keys and room bookings must be submitted through a HD ticket at NIC Helpdesk.
<b>IT Helpdesk</b> Contact via email/HD ticket.	For assistance with Blackboard Learn, myNIC, Colleague or computer desktop and printer setup please submit a HD ticket to: <a href="#">NIC Helpdesk</a> For office and phone assignment, contact your dean's office.
<b>The following student resources are also made available to students in the student portal announcements.</b>	
If you have a question, please contact us via <a href="mailto:Questions@nic.bc.ca">Questions@nic.bc.ca</a> or by calling 1-800-715-0914	
<b>Advising Services</b> (including financial)	Additional resources: <a href="http://www.nic.bc.ca/student-services/advising">www.nic.bc.ca/student-services/advising</a>
<b>Indigenous Navigators</b>	Additional info: <a href="https://www.nic.bc.ca/indigenous-students/indigenous-advisors/">https://www.nic.bc.ca/indigenous-students/indigenous-advisors/</a>
<b>Elders in Residence</b>	Additional info: <a href="http://www.nic.bc.ca/indigenous-education/elders-in-residence">www.nic.bc.ca/indigenous-education/elders-in-residence</a>
<b>Counselling Services</b>	Additional resources: <a href="http://www.nic.bc.ca/student-services/counselling">www.nic.bc.ca/student-services/counselling</a>
<b>Department of Accessible Learning Services</b>	Additional resources: <a href="http://www.nic.bc.ca/student-services/accessible-learning-services">www.nic.bc.ca/student-services/accessible-learning-services</a>
<b>North Island Student Association (NISU)</b>	NISU Organizer: ext. 4190 or <a href="mailto:organiser@nisu.ca">organiser@nisu.ca</a>
<b>Student Employment Services</b>	Additional resources: <a href="http://www.nic.bc.ca/careercentral">www.nic.bc.ca/careercentral</a>

<b>Thrive at NIC</b>	For information about activities and events to support connection, fun, and encourage positive physical and mental health, visit <a href="https://www.nic.bc.ca/about-us/nic-news/news/thriving-in-action-at-nic/">https://www.nic.bc.ca/about-us/nic-news/news/thriving-in-action-at-nic/</a>
<b>Student Rights and Responsibilities</b>	Find out more about your rights and responsibilities and how our NIC College community works together to ensure all of us enjoy a welcoming and respectful learning and working environment; visit <a href="https://www.nic.bc.ca/student-life-support-services/student-life/rights-responsibilities/">https://www.nic.bc.ca/student-life-support-services/student-life/rights-responsibilities/</a>
<b>SERVICES FOR INTERNATIONAL STUDENTS</b> You may contact us by emailing <a href="mailto:angie.price@nic.bc.ca">angie.price@nic.bc.ca</a> or by calling 250-334-5021	
<b>Office of Global Engagement (OGE) Emergency Contacts</b>	Angie Price, Manager International Student Services: 250-334-5021 or 250-897-8032
<b>International Student Advising</b>	<a href="mailto:isa@nic.bc.ca">isa@nic.bc.ca</a>
<b>Peer Connector Program</b>	<a href="mailto:globalengagement@nic.bc.ca">globalengagement@nic.bc.ca</a>
<b>International Accommodations</b>	<a href="mailto:nicinfo@canadahomestaynetwork.ca">nicinfo@canadahomestaynetwork.ca</a>
<b>LIBRARY &amp; LEARNING COMMONS</b> <a href="http://www.library.nic.ca.ca">www.library.nic.ca.ca</a> Visit <a href="https://library.nic.bc.ca/covid19">https://library.nic.bc.ca/covid19</a> for updated information.	
<b>Student Technical Services:</b> <i>Students can receive assistance, with NIC technology including Blackboard, myNIC, Microsoft Office, printing, etc.</i>	Call us at 250-334-5010 Outside CV call: 1-800-715-0914 ext. 5010 Schedule online appointments at: <a href="https://library.nic.bc.ca/studenttech/Contact">https://library.nic.bc.ca/studenttech/Contact</a>
<b>Writing Support:</b> <a href="mailto:writing@nic.bc.ca">writing@nic.bc.ca</a>	Writing support is available to all students. Schedule an online appointment at <a href="https://library.nic.bc.ca/WritingSupport">https://library.nic.bc.ca/WritingSupport</a> <b>WriteAway</b> is a free online service for NIC students. Trained Tutors from participating institutions across the province will review online submission. Submit your paper at <a href="https://library.nic.bc.ca/WritingSupport">https://library.nic.bc.ca/WritingSupport</a>
<b>Math Support</b>	Schedule an online appointment at <a href="https://library.nic.bc.ca/MathSupport">https://library.nic.bc.ca/MathSupport</a>
<b>Peer Tutors:</b> <i>request Peer tutors Every effort will be made to identify tutors in different subject areas and connect them with students for online appointments.</i>	Email: <a href="mailto:tutoring@nic.bc.ca">tutoring@nic.bc.ca</a> Students can book appointments with tutors directly at <a href="https://library.nic.bc.ca/PeerTutoring">https://library.nic.bc.ca/PeerTutoring</a>
<b>Research Support</b> <i>(During LLC Hours)</i>	Available by phone, email, virtual meeting, in person and through AskAway Online Chat. For more info or to book appointments: <a href="https://library.nic.bc.ca/researchhelp">https://library.nic.bc.ca/researchhelp</a>

## CAMPUS-SPECIFIC RESOURCES: Security & First Aid

### CAMPBELL RIVER

Security (after hours)	Phone: 250-202-5941
First Aid	Phone: ##12 <b>or</b> from cell phone call:(250)202-5941 After hours: same number

### COMOX VALLEY

Security (after hours)	Phone: 250-334-7206
First Aid	Phone: ##11 <b>or</b> from cell phone call - (250)897-8811 After hours: landline - ##24 <b>or</b> cell - (250)334-7206

### MIXALAKWILA

Security (after hours)	Phone: 250-230-2835
First Aid	Phone: 250-230-2835 After hours: same number

### PORT ALBERNI

Security (after hours)	Phone 250-735-0626
First Aid	Phone: 250-723-0626

## COMMUNITY SUPPORTS

### STUDENTS IN DISTRESS/EMERGENCIES

**In an emergency, call 911.**

If you are in crisis and NIC in house support is unavailable, consider calling:

<b>Vancouver Island Crisis Line</b>	1-888-494-3888
<b>Crisis Suicide Helpline</b>	1-800-SUICIDE or 1-800-784-2433
<b>Kids Help Phone</b>	686868 (24 hour text support) Phone:1-800-668-6868
<b>BC211</b>	Full list of community services available across BC. Dial 211 on BC cellphone.
<b>Here2Talk</b>	24/7 counselling support for post-secondary students: 1-877-857-3397
<b>Metis Crisis Line</b>	Phone: 1-833-638-4722
<b>Kuu-Us Crisis Line</b>	Crisis line for Aboriginal callers: 1-800-588-8717

LOCAL SUPPORTS	
<b>Port Alberni</b>	List of community resources: <a href="https://bc.211.ca/">https://bc.211.ca/</a> Employment Resource: <a href="https://avemployment.ca/links/community-resources">https://avemployment.ca/links/community-resources</a> Foodbank: 250-723-6913 <a href="https://albernivalleysa.ca/community-food-bank/">https://albernivalleysa.ca/community-food-bank/</a>
<b>Mixalakwa (Port Hardy)</b>	List of community resources: <a href="https://bc.211.ca/">https://bc.211.ca/</a> Foodbank: 250-902-0332 <a href="https://harvestfoodbank.org/">https://harvestfoodbank.org/</a>
<b>Campbell River</b>	List of community resources: <a href="https://bc.211.ca/">https://bc.211.ca/</a> Community Health: <a href="https://campbellriver.fetchbc.ca/index.html">https://campbellriver.fetchbc.ca/index.html</a> Foodbank: 250-286-3226 <a href="https://campbellriverfoodbank.com/food-bank">https://campbellriverfoodbank.com/food-bank</a>
<b>Comox Valley</b>	List of community resources: <a href="https://bc.211.ca/">https://bc.211.ca/</a> <a href="https://comox-valley.pathwaysbc.ca/">https://comox-valley.pathwaysbc.ca/</a> Foodbank: 250-338-0615 <a href="https://comoxvalleyfoodbank.ca/">https://comoxvalleyfoodbank.ca/</a>
ADDITIONAL RESOURCES	
PERSONAL SUPPORTS	
<a href="#">Anxiety Canada</a>	Resources for recognizing and managing anxiety.
<a href="#">Mind Shift</a>	A free mobile app from Anxiety Canada with strategies to deal with anxiety.
<a href="#">Booster Buddy</a>	A free mobile app to help young people improve their mental health.
<a href="#">Vancouver Island Crisis Society</a>	Provides text and chat support options.
<a href="#">Vancouver Island Queer Resource Collective</a>	Aim to help queer folk from all walks of life find the resources and support they need and to help themselves grow their selves and their communities, no matter what background they're coming from or where they fall under the rainbow.
<a href="#">Youthspace</a>	Online chat and e-counselling for youth under 30.

INDIGENOUS SUPPORTS	
<b>Kuu-Us Crisis Line</b>	Crisis line for Aboriginal callers: 1-800-588-8717
<b>Metis Crisis Line</b>	Phone: 1-833-638-4722
<a href="#">First Nations Health Authority</a>	Get tips, guides, and resources; find out about your health benefits and more.
<a href="#">First Nations and Inuit Hope for Wellness Help Line</a>	Online chat and phone counselling and crisis support. Phone: 1-855-242-3310
<a href="#">The Wachiay Friendship Centre</a>	A non-profit society whose mandate is to provide services and supports to the urban Aboriginal population in the Comox Valley Regional District. Wachiay is an inclusive organization and programming is open to people of all ethnicities.
<a href="#">Laichwiltach Family Life Society</a>	A Campbell River-based multi-service organization that services Aboriginal people throughout the region. They work in a caring, collaborative, culturally based way to create a safe environment and circles of care, healing and wellness for First Nations and Metis families.
<a href="#">Port Alberni Friendship Center</a>	A non-profit society providing services and supports to the urban Aboriginal population in the Port Alberni area. Services include counseling, recreation programs, youth employment training program, Outreach Legal Advocacy Program, some public health services, social events, crafts and cultural events, with a general drop-in atmosphere.
<a href="#">Sacred Wolf Friendship Center</a>	A non-profit society whose mandate is to provide services and supports to the urban Aboriginal population in the Mount Waddington area (including Port Hardy, Port McNeill, Zeballos, Woss, and other North Island communities).
<a href="#">Sasamans Society</a>	Society with a mission to strengthen children and families in a community-driven and culturally-appropriate manner, serving Courtenay, Campbell River and Port Hardy.